

Product Retirement Notice

PRN #052322-001

May 23, 2022

Joerns Healthcare Announces End of Life Plan for ES2 Control Unit for PROMatt Mattress

This notice serves as formal communication of Joerns Healthcare, Inc.'s intent to initiate the End of Support notification for the following products and all related configurations and packages. End of Support (EOS) indicates that Joerns no longer offers support for the product, and all remaining unique inventory or materials will be removed. The following product(s) are affected:

ES2 Control Unit

- Optional control unit for alternative pressure application use with PROMatt Convertible Mattress
- Package SKUs for Pump/Mattress combination for PROMatt (**Mattresses are still available with PMP and CBC pumps)
- Package SKUs for Pump/Mattress combination for PROCair (**Mattresses are still available with PMP and CBC pumps)

This retirement notice attempts to identify all SKUs affected by the discontinuation of the ES2. It is possible that some part numbers were missed in the list provided. Joerns reserves the right to include omitted SKUs if they are related to the products listed above, even if the SKU is not specifically listed in the notice. Those omitted SKUs are subject to the terms specified within this document. If you are unsure of a specific SKU, please contact your Joerns representative for clarification.

Products:

Product Name	SKU	Description
ES2 CONTROL UNIT	PMP-ES2	Optional control unit for alternative pressure application use with PROMatt Convertible Mattress
PROMatt kit	PMP3676NZBA-ES2	Kit including PROMATT PLUS, 36X76, NYLON, W/ ES2
PROMatt kit	PMP3676SZBA-ES2	Kit including PROMATT PLUS, 36X76, STRETCH, W/ ES2
PROMatt kit	PMP3680NZBA-ES2	Kit including PROMATT PLUS, 80" MATT SYST W/ PREM ES2
PROMatt kit	PMP3680SZBA-ES2	Kit including PROMATT PLUS, 36X80, STRETCH, W/ ES2
PROMatt kit	PMP3684NZBA-ES2	Kit including PROMATT PLUS, 36X84, NYLON, W/ ES2
PROMatt kit	PMP3684SZBA-ES2	Kit including PROMATT PLUS, 36X84, STRETCH, W/ ES2
PROMatt kit	PMP3688NZBA-ES2	Kit including PROMATT PLUS, 36X88, NYLON, W/ ES2, SYS
PROMatt kit	PMP4276NZBA-ES2	Kit including PROMATT PLUS, 42X76, NYLON, W/ ES2
PROMatt kit	PMP4276SZBA-ES2	Kit including PROMATT PLUS, 42X76, STRETCH, W/ ES2
PROMatt kit	PMP4280NZBA-ES2	Kit including PROMATT PLUS, 42X80, NYLON, W/ ES2
PROMatt kit	PMP4280SZBA-ES2	Kit including PROMATT PLUS, 42X80, STRETCH, W/ ES2
PROMatt kit	PMP4284NZBA-ES2	Kit including PROMATT PLUS, 42X84, NYLON, W/ ES2, SYS
PROMatt kit	PMS3680NZBA-ES2	Kit including PROMATT PLUS, 36X80, SW, NYLON, W/ ES2
PROMatt kit	PMS4280NZBA-ES2	Kit including PROMATT PLUS, 42X80, SW, NYLON, W/ ES2
PROMatt kit	PMP3680NZBA-ES2	Kit including PROMATT PLUS, 80" MATT SYST W/ PREM ES2
PROCAir kit	222-3680-213ES2	Kit including PROCAIR MATT, 36X80, w/ PRO TECH PUMP
PROCAir kit	222-3684-213ES2	Kit including PROCAIR MATT, 36X84, w/ PRO TECH PUMP
PROCAir kit	222-4280-ES2	Kit including PROCAIR MATT, 42X80, w/ PRO TECH PUMP

Recommended Replacement Products:

Current SKU	New SKU	Description
PMP-ES2	PMP-CU-01	Optional control unit for alternative pressure application use with PROMatt Convertible Mattress
PMP3676NZBA-ES2	PMP3676NZBA and PMP-CU-01	Mattress and control unit separately

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PMP3676SZBA-ES2	PMP3676SZBA and PMP-CU-01	Mattress and control unit separately
PMP3680NZBA-ES2	PMP3680NZBA-PMP1	KIT, PROMATT+, 36X80 NYL, PRO TECH PUMP
PMP3680SZBA-ES2	PMP3680SZBA-PMP1	KIT, PROMATT+, 36X80 STR, PRO TECH PUMP
PMP3684NZBA-ES2	PMP3684NZBA and PMP-CU-01	Mattress and control unit separately
PMP3684SZBA-ES2	PMP3684SZBA and PMP-CU-01	Mattress and control unit separately
PMP3688NZBA-ES2	PMP3688NZBA and PMP-CU-01	Mattress and control unit separately
PMP4276NZBA-ES2	PMP4276NZBA and PMP-CU-01	Mattress and control unit separately
PMP4276SZBA-ES2	PMP4276SZBA and PMP-CU-01	Mattress and control unit separately
PMP4280NZBA-ES2	PMP4280NZBA-PMP1	KIT, PROMATT+, 42X80 NYL, PRO TECH PUMP
PMP4280SZBA-ES2	PMP4280SZBA-PMP1	KIT, PROMATT+, 42X80 STR, PRO TECH PUMP
PMP4284NZBA-ES2	PMP4284NZBA and PMP-CU-01	Mattress and control unit separately
PMS3680NZBA-ES2	PMS3680NZBA-PMP1	KIT, PROMATT+, 36X80 NYL, PRO TECH PUMP
PMS4280NZBA-ES2	PMS4280NZBA-PMP1	KIT, PROMATT+, 42X80 NYL, PRO TECH PUMP
VA ONLY		
222-3680-213ES2	222-3680-PMP1	KIT, PROCAIR MATT, 36X80, PRO TECH PUMP
222-3684-213ES2	222-3684-PMP1	KIT, PROCAIR MATT, 36X84, PRO TECH PUMP
222-4280-ES2	222-4280-PMP1	KIT, PROCAIR MATT, 42X80, PRO TECH PUMP

*Contact your Joerns representative to discuss replacement options that would best fit your requirements.

Regions Affected:

- Asia Pacific (AP) Europe, Middle East, Africa (EMEA)
 Latin America (LA) North America (NA)

Channels Affected:

- Acute (AC) Veterans Affairs (VA)
 Post Acute (PA) Home Care (HC)

Reason for Retirement:

These products have been discontinued due to phase out of old model and introduction of new replacement.

Rental services will continue but will enter a phase out period supported by existing inventory and transition to the alternative offering

Timeline of Events:

Active Retirement Mode	Joerns will no longer offer new products for sale. Joerns will continue renting existing product in a phase out period.	Sep 30, 2022
Limited Retirement Mode	Joerns will no longer offer new products for sale. Joerns will continue renting existing product in a phase out period. Joerns will phase out service part availability according to supply availability.	Dec 31, 2022
End of Service	Joerns will no longer offer service parts for the product after this date.	Dec 31, 2024

Service and Warranty:

Joerns will maintain our commitment to our customers by supporting and servicing discontinued product at all domestic service centers throughout the life of all warranties in place, as long as the required parts are commercially available.

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Contact:

Joerns Healthcare is committed to providing you with a superior level of customer service. Please contact your Joerns representative for additional information regarding this communication.

All official End of Life notifications and phase information is posted on the support area of our website at: <http://www.joerns.com>.

Obsoleted Joerns [Insert Product(s) or Series Name] Packages:

Packages	Description
Insert Text	Insert Text

[Insert Product(s) or Series Name] Package Mapping Tool:

Legacy SKU	New SKU	Product One	Product Two	Product Three	Product Four	Product Five
Insert text	Insert text	Insert text	Insert text	Insert text	Insert text	Insert text

Definition of Terms:

Last Time Buy

Last Time Buy (LTB) is advanced notification to Joerns customers and partners that Joerns intends to start the end of life process. The duration of this phase is variable and depends on numerous factors including material availability, Joerns and channel inventory and end user demand. Last Time Buy is informational only; products in this phase are active.

Active Retirement Mode

Active Retirement Mode (ARM) is a statement by the company that it is no longer actively manufacturing or selling the product. Products in ARM are removed from all price lists and marketing collateral.

Limited Retirement Mode

Limited Retirement Mode (LRM) is a statement by the company that it will no longer manufacture or develop enhancements for these products. Depending on inventory, technical capability, and customer demand Joerns will continue to offer support agreements on products in LRM. LRM is a discretionary phase in the product lifecycle process.

End of Support

End of Support (EOS) is a statement that the company no longer offers support for the product, and all remaining unique inventory or materials will be removed.