

Product Retirement Notice

PRN #040323-001

April 03, 2023

Joerns Healthcare Announces End of Life Plan for PrevaMatt® Prevention 76in + 84in Mattresses and select covers

This notice serves as formal communication of Joerns Healthcare, Inc.'s intent to initiate the Limited Retirement Mode (LRM) notification for the following products and all related configurations and packages. Limited Retirement Mode is a public statement by Joerns that we will no longer manufacture, develop or release updates or enhancements for these product. The following product(s) are affected:

PrevaMatt Prevention Mattresses

- All 76 in. long model sizes
- All 84 in. long raised perimeter model sizes
- Alleviate Tempur model sizes in 76 in. wide and raised perimeter models
- Bolsters sizes in 39 in. / 48 in. wide

Replacement Covers

- Select Service Covers will continue to be available

This retirement notice attempts to identify all SKUs affected by the discontinuation of the PrevaMatt Prevention Mattress portfolio. It is possible that some part numbers were missed in the list provided. Joerns reserves the right to include omitted SKUs if they are related to the products listed above, even if the SKU is not specifically listed in the notice. Those omitted SKUs are subject to the terms specified within this document. If you are unsure of a specific SKU, please contact your Joerns representative for clarification.

Products:

Product Name	SKU	Description
PrevaMatt Alleviate Matt	PVAL-3576FLNA4SZP	PREVAMATT ALLEVIATE FLAT 35x76x6
PrevaMatt Alleviate Matt	PVAL-3576RPNA4SZP	PREVAMATT ALLEVIATE RP 35x76x8
PrevaMatt Alleviate Matt	PVAL-3584RPNA4SZP	PREVAMATT ALLEVIATE RP 35x84x8
PrevaMatt Alleviate Matt	PVAL-4276FLNA4SZP	PREVAMATT ALLEVIATE FLAT 42x76x6
PrevaMatt Alleviate Matt	PVAL-4284RPNA4SZP	PREVAMATT ALLEVIATE,RAISED PERIM,42X84X6
PrevaMatt Alleviate Matt	PVAL-3576FLTM4SZP	PREVA ALLEVIATE FLT w/ TEMPUR 35x76x6
PrevaMatt Alleviate Matt	PVAL-3576RPTM4SZP	PREVA ALLEVIATE RP w/ TEMPUR 35x76x8
PrevaMatt Alleviate Matt	PVAL-3580RPTM4SZP	PREVA ALLEVIATE RP w/ TEMPUR 35x80x8
PrevaMatt Alleviate Matt	PVAL-3584RPTM4SZP	PREVA ALLEVIATE RP w/ TEMPUR 35x84x8
PrevaMatt Alleviate Matt	PVAL-4276FLTM4SSW	PREVA ALLEVIATE FLT w/ TEMPUR 42x76x6 SW
PrevaMatt Alleviate Matt	PVAL-4280FLTM4SSW	PREVA ALLEVIATE FLT w/ TEMPUR 42x80x6 SW
PrevaMatt Alleviate Matt	PVAL-4280RPTM4SZP	PREVA ALLEVIATE RP w/ TEMPUR 42x80x8
PrevaMatt Alleviate Matt	PVAL-4284RPTM4SZP	PREVMATT ALLEVIATE W/TEMPUR RP 42X84X8
PrevaMatt Console Matt	PVCO-3576FLNA2SZP	PREVAMATT CONSOLE FLAT 35x76x6
PrevaMatt Console Matt	PVCO-3576RPNA2SZP	PREVAMATT CONSOLE RP 35x76x8
PrevaMatt Console Matt	PVCO-3584RPNA2SZP	PREVAMATT CONSOLE RP 35x84x8
PrevaMatt Console Matt	PVCO-4276FLNA2SZP	PREVAMATT CONSOLE FLAT 42x76x6
PrevaMatt Console Matt	PVCO-4284RPNA2SZP	PREVAMATT CONSOLE, RAISED PERIM 42X84X8
PrevaMatt Defend Matt	PVDE-3584FLNA2SZP	PREVAMATT DEFEND FLAT 35x84x6
PrevaMatt Bolsters	XTB-0439	BOLSTER, FOOT, 4X39

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PrevaMatt Bolsters	XTB-0839	BOLSTER, FOOT, 8X39
PrevaMatt Bolsters	XTB-0848	BOLSTER, FOOT, 8X48
PROCair Foam Matt	253-3680P	PROCAIR VR 36X80 VA CUSTOM PSYCH
PROCair Foam Matt	282-4280	PROCAIR V CUSTOM 42X80
PROCair Foam Matt	282-3684	PROCAIR V 36X84
Bariatric Foam Matt	550337-CCBA	MATTRESS BARIATRIC 54X80X7 FIRE BARRIER
PrevaMatt Covers	27000050	Prevamatt Alleviate 35 X 76 X 6 4Str Zip
PrevaMatt Covers	27000104	COVER, ALLEVIATE W/ TEMPUR 35X76X6 IN
PrevaMatt Covers	27000052	Prevamatt Alleviate 36 X 76 X 6 4Str Zip
PrevaMatt Covers	27000058	Prevamatt Alleviate 36 X 80 X 6 4Str Zip
PrevaMatt Covers	27000059	Prevamatt Alleviate 39 X 80 X 6 4Str Zip
PrevaMatt Covers	27000062	Prevamatt Alleviate 36 X 84 X 6 4Str Zip
PrevaMatt Covers	27000057	Prevamatt Alleviate 42 X 76 X 6 4Str Zip
PrevaMatt Covers	27000262	CVR, PRVMTT ALLEVIATE 42X76X6 W/TMPR FB
PrevaMatt Covers	27000063	Prevamatt Alleviate Raised Perimeter 35 X 76 X 8 Str Zip
PrevaMatt Covers	27000064	Prevamatt Alleviate Raised Perimeter 36 X 76 X 8 Str Zip
PrevaMatt Covers	27000066	Prevamatt Alleviate Raised Perimeter 36 X 80 X 8 Str Zip
PrevaMatt Covers	27000067	Prevamatt Alleviate Raised Perimeter 39 X 80 X 8 Str Zip
PrevaMatt Covers	27000070	Prevamatt Alleviate Raised Perimeter 36 X 84 X 8 Str Zip
PrevaMatt Covers	27000104	Prevamatt Alleviate 35 X 76 X 6 Tempur Zip
PrevaMatt Covers	27000105	Prevamatt Alleviate 36 X 76 X 6 Tempur Zip
PrevaMatt Covers	27000263	CVR, PRVMTT ALLEVIATE 36X76X6 W/TMPR FB
PrevaMatt Covers	27000107	Prevamatt Alleviate 36 X 80 X 6 Tempur Zip
PrevaMatt Covers	27000108	Prevamatt Alleviate 39 X 80 X 6 Tempur Zip
PrevaMatt Covers	27000111	Prevamatt Alleviate 36 X 84 X 6 Tempur Zip
PrevaMatt Covers	27000112	Prevamatt Alleviate Raised Perimeter 35 X 76 X 8 Tempur Zip
PrevaMatt Covers	27000113	Prevamatt Alleviate Raised Perimeter 36 X 76 X 8 Tempur Zip
PrevaMatt Covers	27000114	Prevamatt Alleviate Raised Perimeter 35 X 80 X 8 Tempur Zip
PrevaMatt Covers	27000115	Prevamatt Alleviate Raised Perimeter 36 X 80 X 8 Tempur Zip
PrevaMatt Covers	27000116	Prevamatt Alleviate Raised Perimeter 39 X 80 X 8 Tempur Zip
PrevaMatt Covers	27000117	Prevamatt Alleviate Raised Perimeter 42 X 80 X 8 Tempur Zip
PrevaMatt Covers	27000118	Prevamatt Alleviate Raised Perimeter 35X84 X 8 Tempur Zip
PrevaMatt Covers	27000119	Prevamatt Alleviate Raised Perimeter 36 X 84 X 8 Tempur Zip
PrevaMatt Covers	27000267	Prevamatt Alleviate Raised Perimeter 42 X 84 X 8 Tempur Zip
PrevaMatt Covers	27000048	Prevamatt Console 35 X 76 X 6 2-Str Zip
PrevaMatt Covers	27000073	Prevamatt Console 42 X 76 X 6 2-Str Zip
PrevaMatt Covers	27000071	Prevamatt Console 36 X 76 X 6 2-Str Zip
PrevaMatt Covers	27000072	Prevamatt Console 39 X 76 X 6 2-Str Zip
PrevaMatt Covers	27000074	Prevamatt Console 36 X 80 X 6 2-Str Zip
PrevaMatt Covers	27000053	Prevamatt Console 39 X 80 X 6 2-Str Zip
PrevaMatt Covers	27000078	Prevamatt Console 36 X 84 X 6 2-Str Zip
PrevaMatt Covers	27000073	COVER, CONSOLE, 42X76X6 IN
PrevaMatt Covers	27000080	COVER, CONSOLE, 35X76X8 IN
PrevaMatt Covers	27000081	Prevamatt Console Raised Perimeter 36 X 76 X 8 2-Str Zip

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PrevaMatt Covers	27000083	Prevamatt Console Raised Perimeter 36 X 80 X 8 2-Str Zip
PrevaMatt Covers	27000085	Prevamatt Console Raised Perimeter 36 X 84 X 8 2-Str Zip
PrevaMatt Covers	27000238	Prevamatt Defend 35 X 76 X 6 2-Str Zip
PrevaMatt Covers	27000241	Prevamatt Defend 36 X 76 X 6 2-Str Zip
PrevaMatt Covers	27000242	Prevamatt Defend 36 X 80 X 6 2-Str Zip
PrevaMatt Covers	27000244	Prevamatt Defend 39 X 76 X 6 2-Str Zip
PrevaMatt Covers	27000246	Prevamatt Defend 42 X 84 X 6 2-Str Zip
PrevaMatt Covers	27000075	Prevamatt Defend 39 X 80 X 6 2-Str Zip
PrevaMatt Covers	27000240	Prevamatt Defend 35 X 84 X 6 2-Str Zip
PrevaMatt Covers	27000243	Prevamatt Defend 36 X 84 X 6 2-Str Zip
PrevaMatt Covers	27000258	Prevamatt Defend 42 X 84 X 8 2-Str Zip
PrevaMatt Covers	27000247	Prevamatt Defend Raised Perimeter 35 X 76 X 8 2-Str Zip
PrevaMatt Covers	27000249	Prevamatt Defend Raised Perimeter 35 X 84 X 8 2-Str Zip
PrevaMatt Covers	27000250	Prevamatt Defend Raised Perimeter 36 X 76 X 8 2-Str Zip
PrevaMatt Covers	27000251	Prevamatt Defend Raised Perimeter 36 X 80 X 8 2-Str Zip
PrevaMatt Covers	27000252	Prevamatt Defend Raised Perimeter 36 X 84 X 8 2-Str Zip
PrevaMatt Covers	27000254	Prevamatt Basic 35 X 76 X 6 Nylon Zip
PrevaMatt Covers	27000123	Prevamatt Basic 35 X 84 X 6 Nylon Zip
PrevaMatt Covers	27000056	Prevamatt Basic 36 X 76 X 6 Nylon Zip
PrevaMatt Covers	27000124	Prevamatt Basic 36 X 80 X 6 Nylon Zip
PrevaMatt Covers	27000122	Prevamatt Basic 36 X 84 X 6 Nylon Zip
PrevaMatt Covers	27000097	Prevamatt Basic Raised Perimeter 35 X 76 X 8 Nylon Zip
PrevaMatt Covers	27000099	Prevamatt Basic Raised Perimeter 35 X 80 X 8 Nylon Zip
PrevaMatt Covers	27000103	Prevamatt Basic Raised Perimeter 35 X 84 X 8 Nylon Zip
PrevaMatt Covers	27000098	Prevamatt Basic Raised Perimeter 36 X 76 X 8 Nylon Zip
PrevaMatt Covers	27000100	Prevamatt Basic Raised Perimeter 36 X 80 X 8 Nylon Zip
PrevaMatt Covers	27000102	Prevamatt Basic Raised Perimeter 36 X 84 X 8 Nylon Zip
Bariatric Covers	340995-CC	COVER BARIATRIC 54 X 80 X 71N
PrevaMatt Covers	104739	COVER, PREVAMATT ULTRA, 35X80X8, 70D
PrevaMatt Covers	104786	COVER, PREVAMATT ULTRA, 35X80X8, STRETCH
PrevaMatt Covers	104787	COVER, PREVAMATT ULTRA, 35X80X9.5, 70D
PrevaMatt Covers	104790	COVER, PREVAMATT ULTRA, 35X84X8, STRETCH
PrevaMatt Covers	104793	COVER, PREVAMATT ULTRA, 36X80X8 70D
PrevaMatt Covers	104794	COVER, PREVAMATT ULTRA, 36X84X8 S&H 70D
PrevaMatt Covers	27000055	COVER, PREVAMATT, 70D Nylon 35X80X6
PrevaMatt Covers	27000056	COVER, PREVAMATT BASOC 70D 36X76X6
PrevaMatt Covers	27000075	Cover, Preva 2 Way Stretch 39 x 80 x 6
PrevaMatt Covers	27000087	Cover, Prevamatt, 70D Nylon 35 x 76 x 6
PrevaMatt Covers	27000089	Cover, Prevamatt, 70D Nylon 39 x 76 x 6
PrevaMatt Covers	27000090	Cover, Prevamatt, 70D Nylon 42 x 76 x 6
PrevaMatt Covers	27000091	Cover, Prevamatt, 70D Nylon 36 x 80 x 6
PrevaMatt Covers	27000092	Cover, Prevamatt, 70D Nylon 39 x 80 x 6
PrevaMatt Covers	27000093	Cover, Prevamatt, 70D Nylon 42 x 80 x 6
PrevaMatt Covers	27000094	Cover, Prevamatt, 70D Nylon 35 x 84 x 6

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PrevaMatt Covers	27000095	Cover, Prevamatt, 70D Nylon 36 x 84 x 6
PrevaMatt Covers	27000096	Cover, Prevamatt, 70D Nylon 42 x 84 x 6
PrevaMatt Covers	27000097	COVER, PREVAMATT, RR 70D NYLON 35X76X8
PrevaMatt Covers	27000098	COVER, PREVAMATT, RR 70D NYLON 36X76X8
PrevaMatt Covers	27000099	COVER, PREVAMATT, RR 70D NYLON 35X80X8
PrevaMatt Covers	27000100	Cover, Prevamatt, RR 70D Nylon 36x80x8
PrevaMatt Covers	27000101	Cover, Prevamatt, RR 70D Nylon 42x80x8
PrevaMatt Covers	27000102	COVER, PREVAMATT, RR 70D NYLON 36X84X8
PrevaMatt Covers	27000103	COVER, PREVAMATT RP 70D NYLON 35X84X8

Recommended Replacement Products:

Current SKU	New SKU	Description
PVAL-3576FLNA4SZP	PVAL-3580FLNA4SZP	PREVAMATT ALLEVIATE FLAT 35x80x6
PVAL-3576RPNA4SZP	PVAL-3580RPNA4SZP	PREVAMATT ALLEVIATE RP 35x80x8
PVAL-3584RPNA4SZP	PVAL-3580RPNA4SZP	PREVAMATT ALLEVIATE RP 35x80x8
PVAL-4276FLNA4SZP	PVAL-4280FLNA4SZP	PREVAMATT ALLEVIATE FLAT 42x80x6
PVAL-4284RPNA4SZP	PVAL-4280RPNA4SZP	PREVAMATT ALLEVIATE,RAISED PERIM,42X80X6
PVAL-3576FLTM4SZP	PVAL-3580FLTM4SZP	PREVA ALLEVIATE FLT w/ TEMPUR 35x80x6
PVAL-3576RPTM4SZP	PVAL-3580RPTM4SZP	PREVA ALLEVIATE RP w/ TEMPUR 35x80x8
PVAL-3580RPTM4SZP	PVAL-3580RPNA4SZP	PREVAMATT ALLEVIATE RP 35x80x8
PVAL-3584RPTM4SZP	PVAL-3580RPNA4SZP	PREVAMATT ALLEVIATE RP 35x80x8
PVAL-4276FLTM4SSW	PVAL-4280FLTM4SZP	PREVA ALLEVIATE FLT w/ TEMPUR 42x80x6
PVAL-4280FLTM4SSW	PVAL-4280FLTM4SZP	PREVA ALLEVIATE FLT w/ TEMPUR 42x80x6
PVAL-4280RPTM4SZP	PVAL-4280RPNA4SZP	PREVAMATT ALLEVIATE,RAISED PERIM,42X80X6
PVAL-4284RPTM4SZP	PVAL-4280RPNA4SZP	PREVAMATT ALLEVIATE,RAISED PERIM,42X80X6
PVCO-3576FLNA2SZP	PVCO-3580FLNA2SZP	PREVAMATT CONSOLE FLAT 35x80x6
PVCO-3576RPNA2SZP	PVCO-3580RPNA2SZP	PREVAMATT CONSOLE RP 35x80x8
PVCO-3584RPNA2SZP	PVCO-3580RPNA2SZP	PREVAMATT CONSOLE RP 35x80x8
PVCO-4276FLNA2SZP	PVCO-4280FLNA2SZP	PREVAMATT CONSOLE FLAT 42x80x6
PVCO-4284RPNA2SZP	PVCO-4280RPNA2SZP	PREVAMATT CONSOLE, RAISED PERIM 42X80X8
PVDE-3584FLNA2SZP	PVCO-3584FLNA2SZP	PREVAMATT CONSOLE, FLAT 35x84x6
XTB-0439	No alternate	
XTB-0839	No alternate	
XTB-0848	No alternate	
253-3680P	253-3680	PROCAIR VR 36X80 VA
282-4280	253-4280	PROCAIR VR 42X80 VA
282-3684	253-3684	PROCAIR VR 36X84 VA
550337-CCBA	No alternate	
27000050	N/A	
27000104	N/A	
27000052	N/A	
27000058	27000051	Prevamatt Alleviate 35 X 80 X 6 4Str Zip

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27000059	N/A	
27000062	27000061	Prevamatt Alleviate 35 X 84 X 6 4Str Zip
27000057	N/A	
27000262	N/A	
27000063	N/A	
27000064	N/A	
27000066	27000065	Prevamatt Alleviate Raised Perimeter 35 X 80 X 8 Str Zip
27000067	N/A	
27000070	27000069	Prevamatt Alleviate Raised Perimeter 35 X 84 X 8 Str Zip
27000104	N/A	
27000105	N/A	
27000263	N/A	
27000107	27000106	Prevamatt Alleviate 35 X 80 X 6 Tempur Zip
27000108	N/A	
27000111	27000110	Prevamatt Alleviate 35 X 84 X 6 Tempur Zip
27000112	N/A	
27000113	N/A	
27000114	27000065	Prevamatt Alleviate Raised Perimeter 35 X 80 X 8 Str Zip
27000115	27000065	Prevamatt Alleviate Raised Perimeter 35 X 80 X 8 Str Zip
27000116	N/A	
27000117	27000068	Prevamatt Alleviate Raised Perimeter 42 X 80 X 8 Str Zip
27000118	27000069	Prevamatt Alleviate Raised Perimeter 35 X 84 X 8 Str Zip
27000119	N/A	
27000267	27000265	Prevamatt Alleviate Raised Perimeter 42 X 84 X 8 Str Zip
27000050	N/A	
27000104	N/A	
27000052	N/A	
27000058	27000051	Prevamatt Alleviate 35 X 80 X 6 4Str Zip
27000059	N/A	
27000062	27000061	Prevamatt Alleviate 35 X 84 X 6 4Str Zip
27000057	N/A	
27000262	N/A	
27000063	N/A	
27000064	N/A	
27000066	27000065	Prevamatt Alleviate Raised Perimeter 35 X 80 X 8 Str Zip
27000067	N/A	
27000070	27000069	Prevamatt Alleviate Raised Perimeter 35 X 84 X 8 Str Zip
27000104	N/A	
27000105	N/A	
27000263	N/A	
27000107	27000106	Prevamatt Alleviate 35 X 80 X 6 Tempur Zip
27000108	N/A	
27000111	27000110	Prevamatt Alleviate 35 X 84 X 6 Tempur Zip
27000112	N/A	

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27000113	N/A	
27000114	27000065	Prevamatt Alleviate Raised Perimeter 35 X 80 X 8 Str Zip
27000115	27000065	Prevamatt Alleviate Raised Perimeter 35 X 80 X 8 Str Zip
27000116	N/A	
27000117	27000068	Prevamatt Alleviate Raised Perimeter 42 X 80 X 8 Str Zip
27000118	27000069	Prevamatt Alleviate Raised Perimeter 35 X 84 X 8 Str Zip
27000119	N/A	
27000267	27000265	Prevamatt Alleviate Raised Perimeter 42 X 84 X 8 Str Zip
27000048	N/A	
27000073	N/A	
27000071	N/A	
27000072	N/A	
27000074	27000049	Prevamatt Console 35 X 80 X 6 2-Str Zip
27000053	N/A	
27000078	27000077	Prevamatt Console 35 X 84 X 6 2-Str Zip
27000073	N/A	
27000080	N/A	
27000081	N/A	
27000083	27000082	Prevamatt Console Raised Perimeter 35 X 80 X 8 2-Str Zip
27000085	27000084	Prevamatt Console Raised Perimeter 35 X 84 X 8 2-Str Zip
27000238	N/A	
27000241	N/A	
27000242	27000239	Prevamatt Defend 35 X 80 X 6 2-Str Zip
27000244	N/A	
27000246	27000079	Prevamatt Console 42 X 84 X 6 2-Str Zip
27000075	N/A	
27000240	27000077	Prevamatt Console 35 X 84 X 6 2-Str Zip
27000243	27000077	Prevamatt Console 35 X 84 X 6 2-Str Zip
27000258	27000259	Prevamatt Console 42 X 84 X 8 2-Str Zip
27000247	N/A	
27000249	27000084	Prevamatt Console Raised Perimeter 35 X 84 X 8 2-Str Zip
27000250	N/A	
27000251	27000082	Prevamatt Console Raised Perimeter 35 X 80 X 8 2-Str Zip
27000252	27000084	Prevamatt Console Raised Perimeter 35 X 84 X 8 2-Str Zip
27000254	N/A	
27000123	27000084	Prevamatt Console Raised Perimeter 35 X 84 X 8 2-Str Zip
27000056	N/A	
27000124	27000054	Prevamatt Basic 35 X 80 X 6 Nylon Zip
27000122	27000084	Prevamatt Console Raised Perimeter 35 X 84 X 8 2-Str Zip
27000097	N/A	
27000099	27000082	Prevamatt Console Raised Perimeter 35 X 80 X 8 2-Str Zip
27000103	27000084	Prevamatt Console Raised Perimeter 35 X 84 X 8 2-Str Zip
27000098	N/A	
27000100	N/A	

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27000102	N/A	
340995-CC	N/A	
104739	27000082	Prevamatt Console Raised Perimeter 35 X 80 X 8 2-Str Zip
104786	27000082	Prevamatt Console Raised Perimeter 35 X 80 X 8 2-Str Zip
104787	N/A	
104790	27000084	Prevamatt Console Raised Perimeter 35 X 84 X 8 2-Str Zip
104793	N/A	
104794	N/A	
27000055	27000054	Prevamatt Basic 35 X 80 X 6 Nylon Zip
27000056	N/A	
27000075	N/A	
27000087	N/A	
27000089	N/A	
27000090	N/A	
27000091	27000054	Prevamatt Basic 35 X 80 X 6 Nylon Zip
27000092	N/A	
27000093	27000076	Prevamatt Console 42 X 80 X 6 2-Str Zip
27000094	27000077	Prevamatt Console 35 X 84 X 6 2-Str Zip
27000095	27000077	Prevamatt Console 35 X 84 X 6 2-Str Zip
27000096	27000079	Prevamatt Console 42 X 84 X 6 2-Str Zip
27000097	N/A	
27000098	N/A	
27000099	27000082	Prevamatt Console Raised Perimeter 35 X 80 X 8 2-Str Zip
27000100	27000082	Prevamatt Console Raised Perimeter 35 X 80 X 8 2-Str Zip
27000101	27000086	Prevamatt Console Raised Perimeter 42 X 80 X 8 2-Str Zip
27000102	27000084	Prevamatt Console Raised Perimeter 35 X 84 X 8 2-Str Zip
27000103	27000084	Prevamatt Console Raised Perimeter 35 X 84 X 8 2-Str Zip

*Contact your Joerns representative to discuss replacement options that would best fit your requirements.

Regions Affected:

- Asia Pacific (AP) Europe, Middle East, Africa (EMEA)
 Latin America (LA) North America (NA)

Channels Affected:

- Acute (AC) Veterans Affairs (VA)
 Post Acute (PA) Home Care (HC)

Reason for Retirement:

These products have been discontinued due to low sales volume.

Timeline of Events:

End of Service	Joerns will no longer offer service parts for the product after this date.	Apr 30, 2023
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Service and Warranty:

Product Retirement Notice

Joerns will maintain our commitment to our customers by supporting and servicing discontinued product at all domestic service centers throughout the life of all warranties in place, as long as the required parts are commercially available.

Contact:

Joerns Healthcare is committed to providing you with a superior level of customer service. Please contact your Joerns representative for additional information regarding this communication.

All official End of Life notifications and phase information is posted on the support area of our website at: <http://www.joerns.com>.

Obsoleted Joerns Bed + Mattress Packages:

Packages	Description
UCXT Packages	UltraCareXT bed with PrevaMatt mattress packages; with affected mattresses above
ECS Packages	EasyCare bed with PrevaMatt mattress packages; with affected mattresses above
ECC Packages	Care100 bed with PrevaMatt mattress packages; with affected mattresses above

Definition of Terms:

Last Time Buy

Last Time Buy (LTB) is advanced notification to Joerns customers and partners that Joerns intends to start the end of life process. The duration of this phase is variable and depends on numerous factors including material availability, Joerns and channel inventory and end user demand. Last Time Buy is informational only; products in this phase are active.

Active Retirement Mode

Active Retirement Mode (ARM) is a statement by the company that it is no longer actively manufacturing or selling the product. Products in ARM are removed from all price lists and marketing collateral.

Limited Retirement Mode

Limited Retirement Mode (LRM) is a statement by the company that it will no longer manufacture or develop enhancements for these products. Depending on inventory, technical capability, and customer demand Joerns will continue to offer support agreements on products in LRM. LRM is a discretionary phase in the product lifecycle process.

End of Support

End of Support (EOS) is a statement that the company no longer offers support for the product, and all remaining unique inventory or materials will be removed.