

Product Retirement Notice

PRN #03012021-06

March 1, 2021

Joerns Healthcare Announces End of Life Plan for Slings

This notice serves as formal communication of Joerns Healthcare, Inc.'s intent to initiate the End of Support (EOS) notification for the following products and all related configurations and packages. End of Support (EOS) is a statement that the company no longer offers support for the product, and all remaining unique inventory or materials will be removed. The following product(s) are affected:

- Other Pro Slings

This retirement notice attempts to identify all SKUs affected by the discontinuation of the Other Pro Sling Series. It is possible that some part numbers were missed in the list provided. Joerns reserves the right to include omitted SKUs if they are related to the products listed above, even if the SKU is not specifically listed in the notice. Those omitted SKUs are subject to the terms specified within this document. If you are unsure of a specific SKU, please contact your Joerns representative for clarification.

Products:

| Product Name | SKU | Description |
|-----------------|------------|--|
| Long Seat, Pro | NA1100SE | HOYER LONGSEAT SLING, SMALL, (SE) |
| Long Seat, Pro | NA1103SE | HOYER LONGSEAT SLING, MEDIUM, (SE) |
| Long Seat, Pro | NA1106SE | HOYER LONGSEAT SLING, LARGE, (SE) |
| Long Seat, Pro | NA1109SE | HOYER LONGSEAT SLING, X-LARGE, (SE) |
| Transport, Pro | NA13501 | TRANSPORT SLING POLY US MEDIUM |
| Transport, Pro | NA13503 | TRANSPORT SLING POLY US LARGE |
| Access, Pro | NA1625 | HOY ACCESS SLING WITH HEAD SUPPORT - XS |
| Access, Pro | NA1640 | HOY ACCESS SLING W/O THIGH STRAP - XS |
| Access, Pro | NA1641 | HOY ACCESS SLING W/O THIGH STRAP - SM |
| Access, Pro | NA1642 | HOY ACCESS SLING W/O THIGH STRAP - MED |
| Access, Pro | NA1643 | HOY ACCESS SLING W/O THIGH STRAP - LG |
| Access, Pro | NA1644 | HOY ACCESS SLING W/O THIGH STRAP - XL |
| Comfort, Pro | NA25511 | SLING, PROF 4-PT, MESH, X-SM |
| Comfort, Pro | NA25516 | PAD, COMFORT PAD STANDARD |
| Disposable, Pro | NA25520 | SLING, MD DISPSBL COMFORT PRO |
| Disposable, Pro | NA25521 | SLING, LG DISPSBL COMFORT PRO |
| Disposable, Pro | NA25523 | SLING, MD DISPSBL FULLBACK PRO |
| Disposable, Pro | NA25524 | SLING, LG DISPSBL FULLBACK PRO |
| Comfort, Pro | NA25540 | SLING, COMFORT, XS |
| Comfort, Pro | NA25541 | SLING, COMFORT, S |
| Comfort, Pro | NA25542 | SLING, COMFORT, M |
| Comfort, Pro | NA25543 | SLING, COMFORT, L |
| Comfort, Pro | NA25544 | SLING, COMFORT, XL |
| Comfort, Pro | NA25570 | HOY CMFT ACCESS SLING W/O HD SUPPRT - XS |
| Disposable, Pro | NA25612-10 | SLING, COMFORT, DISPOSABLE, BULK, MD |
| Disposable, Pro | NA25612-25 | COMFORT SLING, DISPOSABLE, MD, PK 25 |
| Disposable, Pro | NA25613-10 | SLING, COMFORT, DISPOSABLE, BULK, LG |
| Disposable, Pro | NA25613-25 | COMFORT SLING, DISPOSABLE, LG, PK 25 |
| Disposable, Pro | NA25621-10 | SLING, FULL BACK, DISP, SM, BULK (10) |
| Disposable, Pro | NA25622-10 | SLING, FULL BACK, DISPOSABLE, BULK, MD |
| Disposable, Pro | NA25622-25 | FULL BACK SLING, DISPOSABLE, MD, PK 25 |

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| Disposable, Pro | NA25623-10 | SLING, FULL BACK, DISPOSABLE, BULK, LG |
| Disposable, Pro | NA25623-25 | COMFORT SLING, DISPOSABLE, LG, PK 25 |
| Limb, Pro | NA25701 | SLING, HOYER, SINGLE LOOP |
| Repositioning, Pro | NA25706 | TURNER, TWIN - LARGE |
| Repositioning, Pro | NA25712 | SLING, REPOSITIONING, FIGURE EIGHT-GREY |
| Hoyer Pro Accessory | NA30011 | HOYER X-WIDE CANVAS STRETCHER W/ STRAPS |
| Quick Fit DLX, Pro | NC1000P | SLING, CA, QF PADDED |
| Quick Fit DLX, Pro | NC1001 | SLING, CA, QF MESH |
| Quick Fit DLX, Pro | NC1002P | SLING, CA, QF PADDED |
| Quick Fit DLX, Pro | NC1003P | SLING, CA, QF PADDED |
| Quick Fit DLX, Pro | NC1004 | Sling Quickfit 6 Pt Hoyer Net Grey M, CA |
| Quick Fit DLX, Pro | NC1006P | SLING, CA, QF PADDED |
| Quick Fit DLX, Pro | NC1007 | Sling Quickfit 6pt Hoyer Net Grey L- CA |
| Quick Fit DLX, Pro | NC1048 | SLING, CA, QF DLX |
| Quick Fit DLX, Pro | NC1050 | SLING, CA, QF DLX |
| Quick Fit DLX, Pro | NC1051 | SLING, CA, QF DLX, MESH |
| Quick Fit DLX, Pro | NC1053 | SLING, CA, QF DLX, MESH |
| Quick Fit DLX, Pro | NC1054 | SLING, CA, QF |
| Quick Fit DLX, Pro | NC1056 | SLING, CA, QF DLX, MESH |
| Quick Fit DLX, Pro | NC1057 | SLING, CA, QF DLX, MESH |
| Quick Fit DLX, Pro | NC1058 | SLING, CA, QUICK FIT, DLX, XL, POLY |
| Access, Pro | NC1600 | SLING, CA, ACCESS |
| Access, Pro | NC1601 | SLING, CA, ACCESS |
| Access, Pro | NC1603 | SLING, CA, ACCESS, MEDIUM |
| Access, Pro | NC1606 | SLING, CA, ACCESS, LARGE |
| Access, Pro | NC1608 | SLING, CA, ACCESS |
| Limb, Pro | OX25701 | SLING, LIMB, TRUCK POCKETS |
| Repositioning, Pro | OX25705 | TURNER, TWIN - REGULAR - BLUE |
| Repositioning, Pro | OX25706 | TURNER, TWIN - LARGE - BLUE |
| Repositioning, Pro | OX25710 | SLING, STANDARD REPOSITIONING-BLUE |
| Repositioning, Pro | OX25711 | SLING, WIDE REPOSITIONING-BLUE |
| Repositioning, Pro | OX25712 | SLING, LARGE REPOSITIONING, FIGURE EIGHT |
| Long Seat, Pro | OX25811 | SLING, SEAT, PADDED SMALL-BLUE |
| Long Seat, Pro | OX25812 | SLING, SEAT, PADDED MED-BLUE |
| Long Seat, Pro | OX25813 | SLING, SEAT, PADDED LARGE-BLUE |
| Long Seat, Pro | OX25814 | SLING, SEAT, PADDED X-LARGE-BLUE |
| Long Seat, Pro | OX25815 | SLING, SEAT, PADDED XX-LARGE-BLUE |
| Long Seat, Pro | OX25821 | SLING, SEAT, MESH SMALL-BLUE |
| Long Seat, Pro | OX25822 | SLING, SEAT, MESH MED-BLUE |
| Long Seat, Pro | OX25823 | SLING, SEAT, MESH LARGE-BLUE |
| Long Seat, Pro | OX25824 | SLING, SEAT, MESH X-LARGE-BLUE |
| Long Seat, Pro | OX25825 | SLING, SEAT, MESH XX-LARGE-BLUE |
| Standing, Pro | SL13498N | SLING,STANDING DLUX,SOLID,LARGE |
| Standing, Pro | SL13499N | SLING,STANDING DLUX,SOLID,SMALL |

Recommended Replacement Products:

| Current SKU | New SKU | Description |
|-------------|----------------|--|
| NA1100SE | NA1100 | HOY-LONGSEAT SLING, POLY, SMALL |
| NA1103SE | NA1103 | HOY-LONGSEAT SLING, POLY, MED |
| NA1106SE | NA1106 | HOY-LONGSEAT SLING, POLY, LARGE |
| NA1109SE | NA1109 | HOYER LONGSEAT SLING, X-LARGE |
| NA13501 | NA13501N | DLX TRANSPORT LOOP STYLE SLING, MED |
| NA13503 | NA13503N | DLX TRANSPORT LOOP STYLE SLING, LARGE |
| NA1625 | NA1626 | HOY ACCESS SLING WITH HEAD SUPPORT - SM |
| NA1640 | No Alternative | |
| NA1641 | No Alternative | |
| NA1642 | No Alternative | |
| NA1643 | No Alternative | |
| NA1644 | No Alternative | |
| NA25511 | NA25512 | SLING,PROF 4-PT,MESH,SM |
| NA25516 | No Alternative | |
| NA25520 | NA25612 | SLING, COMFORT, DISP, MED |
| NA25521 | NA25613 | SLING, COMFORT, DISP, LG |
| NA25523 | NA25622 | SLING, FULL BACK, DISP, MED |
| NA25524 | NA25623 | SLING, FULL BACK, DISP, LG |
| NA25540 | NA25506 | SLING,PROF 4-PT,PADDED,X-SM |
| NA25541 | NA25507 | SLING,PROF 4-PT,PADDED,SM |
| NA25542 | NA25508 | SLING,PROF 4-PT,PADDED,MED |
| NA25543 | NA25509 | SLING,PROF 4-PT,PADDED,LG |
| NA25544 | NA25510 | SLING,PROF 4-PT,PADDED,X-LG |
| NA25570 | NA25571 | HOY CMFT ACCESS SLING W/O HD SUPPRT - SM |
| NA25612-10 | NA25612 | SLING, COMFORT, DISP, MED |
| NA25612-25 | NA25612 | SLING, COMFORT, DISP, MED |
| NA25613-10 | NA25613 | SLING, COMFORT, DISP, LG |
| NA25613-25 | NA25613 | SLING, COMFORT, DISP, LG |
| NA25621-10 | NA25621 | SLING, FULL BACK, DISP, SM |
| NA25622-10 | NA25622 | SLING, FULL BACK, DISP, MED |
| NA25622-25 | NA25622 | SLING, FULL BACK, DISP, MED |
| NA25623-10 | NA25623 | SLING, FULL BACK, DISP, LG |
| NA25623-25 | NA25623 | SLING, FULL BACK, DISP, LG |
| NA25701 | NA25700 | SLING, HOYER, MULTI LOOP |
| NA25706 | NA25705 | TURNER, TWIN - REGULAR |
| NA25712 | NA25710 | SLING, HOYER STANDARD REPOSITIONING |
| NA30011 | NA30010 | HOYER CANVAS STRETCHER W/ STRAPS |
| NC1000P | NA1000P | SLING,QUICKFIT,6-PT,PADDED,SM |
| NC1001 | NA1001 | SLING,QUICKFIT NET,6-PT,SM |
| NC1002P | NA1002P | SLING,QUICKFIT,6-PT,PADED,X-SM |
| NC1003P | NA1003P | SLING,QUICKFIT,6-PT,PADDED,MED |
| NC1004 | NA1004 | SLING,QUICKFIT NET,6-PT,MED |
| NC1006P | NA1006P | QUICK FIT PADDED SLING-LARGE |
| NC1007 | NA1007 | SLING,QUICKFIT NET,6-PT,LARGE |
| NC1048 | NA1048 | SLING,QUICKFIT,6-PT,DELUX,X-SM |
| NC1050 | NA1050 | SLING,QUICKFIT,6-PT,DELUXE,SM |
| NC1051 | NA1051 | SLING,QUICKFIT,6-PT,DELUXE NET |

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| NC1053 | NA1053 | SLING,QUICKFIT,6-PT,DELUXE,MED |
| NC1054 | NA1054 | SLING,QUICKFIT,6-PT,DELUXE NET |
| NC1056 | NA1056 | SLING,QUICKFIT,6-PT,DELUXE,LG |
| NC1057 | NA1057 | SLING,QUICKFIT,6-PT,DELUXE NET |
| NC1058 | NA1058 | SLING,QUICKFIT,6-PT,DELUX,X-LG |
| NC1600 | NA1600 | SLING,ACCESS,6-PT,X-SM |
| NC1601 | NA1601 | SLING,ACCESS,6-PT,SM |
| NC1603 | NA1603 | SLING,ACCESS,6-PT,MED |
| NC1606 | NA1606 | SLING,ACCESS,6-PT,LG |
| NC1608 | NA1608 | SLING,ACCESS,6-PT,X-LG |
| OX25701 | NA25700 | SLING, HOYER, MULTI LOOP |
| OX25705 | NA25705 | TURNER, TWIN - REGULAR |
| OX25706 | NA25705 | TURNER, TWIN - REGULAR |
| OX25710 | NA25710 | SLING, HOYER STANDARD REPOSITIONING |
| OX25711 | NA25711 | SLING, HOYER BARIATRIC REPOSITIONING |
| OX25712 | NA25711 | SLING, HOYER BARIATRIC REPOSITIONING |
| OX25811 | NA1067 | SLING,FULL BACK,6-PT,X-SM |
| OX25812 | NA1068 | SLING,FULL BACK,6-PT,SM |
| OX25813 | NA1069 | SLING,FULL BACK,6-PT,MED |
| OX25814 | NA1070 | SLING,FULL BACK,6-PT,LG |
| OX25815 | NA1071 | SLING,FULL BACK,6-PT,X-LG |
| OX25821 | NA1080 | SLING, FULL BACK, NET, XS |
| OX25822 | NA1081 | SLING, FULL BACK, NET, SM |
| OX25823 | NA1082 | SLING, FULL BACK, NET, MED |
| OX25824 | NA1083 | SLING, FULL BACK, NET, LG |
| OX25825 | NA1084 | SLING, FULL BACK, NET, XLG |
| SL13498N | NA13498N | SLING, LARGE, STANDING |
| SL13499N | NA13499N | SLING, SMALL, STANDING |

**Contact your Joerns representative to discuss replacement options that would best fit your requirements.*

Regions Affected:

- Asia Pacific (AP) Europe, Middle East, Africa (EMEA)
 Latin America (LA) North America (NA)

Channels Affected:

- Acute (AC) Veterans Affairs (VA)
 Post Acute (PA) Home Care (HC)

Reason for Retirement:

These products have been discontinued due to low sales volume, transfer of manufacturing to Mexico and rationalization efforts.

Price Increase:

None Available.

Timeline of Events:

| | | |
|----------------------------|--|------------|
| Special Price Requests Due | Joerns will not accept any special price requests (SPRs) after this date. | 03/01/2021 |
| Last Time Buy | Joerns will not accept monthly or service contract orders after this date. | 03/01/2021 |
| Active Retirement Mode | Joerns will no longer manufacture the noted frame SKUs after this date. | 03/01/2021 |
| Limited Retirement Mode | Joerns will no longer sell the noted frame SKUs after this date. | 03/01/2021 |
| End of Service | Joerns will no longer offer service parts for the product after this date. | 03/01/2021 |

Service and Warranty:

Joerns will maintain our commitment to our customers by supporting discontinued product at all domestic service centers throughout the life of all warranties in place, as long as the required parts are commercially available.

Contact:

Joerns Healthcare is committed to providing you with a superior level of customer service. Please contact your Joerns representative for additional information regarding this communication.

All official End of Life notifications and phase information is posted on the support area of our website at: <http://www.joerns.com>.

Definition of Terms:

Last Time Buy

Last Time Buy (LTB) is advanced notification to Joerns customers and partners that Joerns intends to start the end of life process. The duration of this phase is variable and depends on numerous factors including material availability, Joerns and channel inventory and end user demand. Last Time Buy is informational only; products in this phase are active.

Active Retirement Mode

Active Retirement Mode (ARM) is a statement by the company that it is no longer actively manufacturing or selling the product. Products in ARM are removed from all price lists and marketing collateral.

Limited Retirement Mode

Limited Retirement Mode (LRM) is a statement by the company that it will no longer manufacture or develop enhancements for these products. Depending on inventory, technical capability, and customer demand Joerns will continue to offer support agreements on products in LRM. LRM is a discretionary phase in the product lifecycle process.

End of Support

End of Support (EOS) is a statement that the company no longer offers support for the product, and all remaining unique inventory or materials will be removed.